



महाराष्ट्र MAHARASHTRA

● 2015 ●

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प्रधान मुद्रांक कार्यालय, मुंबई
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- 3 DEC 2015

समस्त अधिकारी

MEMORANDUM OF UNDERSTANDING

Between

Department Of Women & Child Development

Government of Maharashtra

&

Riddhi Management Services Pvt. Ltd

Kolkata

hs

Kumar

Date 29/12/2015

खालील रिक्त स्थाने पूर्ण करावे. मुद्रांक समतयावा.

29 DEC 2015

मुद्रांक क्रमांक/Serial No. 7

दस्तावेजाचे प्रकार (Nature of Document) MOU

दस्तावेजाची संख्या/संख्या (Number of copies) कोय/नाही Yes/No

पुस्तक विभागाचे नाव/नाम (Name of the office) सीमा शिखर डोके नेरुळ प्यु म. मुंबई

पुस्तक विक्रेत्याचे नाव/नाम (Name of the vendor) रिद्धी मॅनेजमेंट सर्विसेस प्रा. लि.

पुस्तक विक्रेत्याचे पत्ता/पत्ता (Address) 102

पुस्तक विक्रेत्याचे पत्ता/पत्ता (Address) दि. महाराष्ट्र मंत्रालय अँड अला इंड ऑफिस 29 DEC 2015

पुस्तक विक्रेत्याचे पत्ता/पत्ता (Address) स्मिता सुप्रीम प्रा. लि. जेव्हा कोणताही पत्तो पुस्तक खरेदी केला त्याची तक्रार करणे मुद्रांक खरेदी कंपनीच्या ६ महिन्यांत बंधनकारक

पुस्तक विक्रेत्याचे पत्ता/पत्ता (Address) २५. वी. भोवडे मुद्रांक विक्रेत्याचे नाव/नाम (Name of the vendor) स्मिता सुप्रीम प्रा. लि. परजनांमार्फत मुद्रांक विक्रेत्याची सही

पुस्तक विक्रेत्याचे पत्ता/पत्ता (Address) मुद्रांक विक्रेत्याचे नाव/नाम (Name of the vendor) Stamp Purchaser's Sign.

This Memorandum of Understanding (the "MoU") is entered into on 29th December 2015 between **Department of Women and Child Development, Government of Maharashtra** having its office address at 3rd Floor, New Administrative Building, Opposite Mantralaya, Mumbai (hereinafter referred to as "DWCD") and **Riddhi Management Services Pvt. Ltd.** having its principal office registered at FE - 297, Sector III, Salt Lake City, Kolkata, India (herein after referred to as "Riddhi") and henceforth collectively both are referred to as "parties" to this MoU.

WHEREAS, Department of Women and Child Development, Government of Maharashtra is the nodal department of Government which governs the implementation of schemes for welfare of women and children with specific focus on their growth, development and protection

WHEREAS, Riddhi is a Company incorporated as a Private Limited Company registered under the Indian Companies Act with an aim to provide one-stop single-window solution (from concepts to commissioning) with state-of-the art hardware, networking and software support under one roof for any ICT need of the Government and Industry in the field of every conceivable application area - Education, Nutrition, Public health, Public works, Local government, Urban development, Roads, e-Governance, GIS, Energy and environment, Transportation, Survey and Mapping and so on.

This MOU is being entered into with DWCD by Riddhi as a Corporate Social Responsibility (CSR) initiative with the objective of tracking the nutrition status of

the ICDS machinery to take further steps to improve the nutrition status of these children.

WHEREAS parties in principle agree to cooperate, to have further dialogues and to further negotiate and finalize the mutual beneficial relations.

Now in consideration of the premises the parties hereby agree as follows:

Scope of work/activities to be carried out by Riddhi:

1. Riddhi shall capture Nutritional status of children in Bhiwandi II Anganwadi Project in Bhiwandi (Thane District) in a real-time manner, using Jatak Application, that uses a combination of technologies such as GPS, Interactive Voice Response System (IVRS) and other Mobile/ Server based Software Applications
2. Riddhi shall provide legacy data capturing format to the CDPO for sharing the same with AWWs through Supervisors.
3. After receiving the filled in legacy data (digitised by the data transcriber), Riddhi shall upload the same into the web based Jatak application. The web based Jatak application shall analyse the data and generate report on nutritional status of the under five (U-5) children.
4. Riddhi shall customize the Interactive Voice Response System (IVRS) and collect nutritional status monitoring data directly from the AWWs (monthly). For this, Riddhi shall Procure IVRS hardware and PRI line (telephone connection), Finalize IVRS chat flow, Record voice files for IVRS (in Marathi), Integrate IVRS with web based Jatak application, Train the data transcriber on transcription of data and Train the Anganwadi Workers (AWWs) along with data transcriber on IVRS. Billing for the phone calls (PRI charges) will be borne by Riddhi for initial 3 months.
5. Riddhi shall customize the Android based mobile application to capture location information (latitude-longitude) of AWCs, picture of the SUW/MUW children (the smart phones will be used by the data transcriber-cum-validator. This includes Integrating the App with the web based Jatak application, providing one Android phone to data transcriber and Training of data transcriber on Android app
6. Riddhi shall customize web based Jatak Application with Geographic Information System (GIS) backbone to monitor nutritional status of each child (AWC wise) and getting to know about cluster of malnutrition. Riddhi shall also Customize Jatak application with Data transcription forms, Pre-defined report generation module, provision for system generated e-mail to different stakeholders, Analytical dashboard and GIS. Riddhi shall carry out training of users and preparing users manual.
7. Riddhi shall also be responsible for Web server maintenance and helpdesk support to run the programme smoothly. This includes Hosting the application in Riddhi's in-house server, Server maintenance and administration in both Off-site (via phone, email, remote desktop sharing) and On-site (at user's location as and when required) manner

Scope of work/activities to be carried out by DWCD:

1. DWCD shall provide a data transcriber who will remain under training and direct supervision of Riddhi for 3 months. Thereafter, the CDPO will take charge of the nutrition surveillance project along with responsibility of the data transcriber.
2. DWCD shall support Riddhi in training of users such as arranging necessary infrastructure for data transcriber at CDPO's office

3. DWCD shall support Riddhi by facilitating Supervisors/ CDPOs for activities such as Explaining activities to Supervisors and AWWs, Capturing Legacy Data, Training of AWWs etc.
4. DWCD will not provide any direct financial support, but the frontline staff under DWCD shall support in implementation of the project

General Provisions:

- i. The parties understand that neither this MoU gives any right to any party, nor does it create a partnership, joint collaboration or employment is created as a result of this MoU.
- ii. Prior to signing of this MoU, Each Party will bear all of its own expenses necessary to meet its duties and obligations under this MoU. Neither party can create or cause to create any charge against the other party as per this MoU.
- iii. All the Terms & conditions mentioned in the Department GR No: ICDS-2015/ C.R. 31/ Desk 5 dated 20th May 2015 regarding Implementation of Corporate Social Responsibility (CSR) initiatives for Women and Child Development Department, Government of Maharashtra shall be binding on Riddhi
- iv. The representatives of both the parties shall specially monitor the progress of the initiatives undertaken under this MoU
- v. Once the pilot under the scope of this MoU is operational in the identified ICDS project, for the initial period of three months, Riddhi shall be managing the associated activities pertaining to this project. After this time of three months, WCD Department shall identify three officials for taking a complete handover of the project from Riddhi
- vi. Riddhi shall provide sufficient training to these officials so that they can seamlessly take the handover of the complete project. Once the handover is successfully completed, WCD Dept. shall manage the operations of this project


Validity of the MoU Agreement: This MOU will come into effect on date of signature by all partners and will end after 3 years from the date of signing of this agreement.

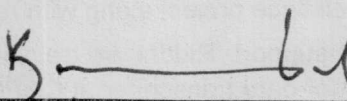
Amendment: This MOU may be varied at any time by mutual agreement of the parties in writing. It shall be reviewed one month before the end of contract date or at a time mutually agreed by the parties for possible renewal.

Termination: DWCD may terminate this agreement after giving a notice of 30 days to Riddhi In witness where of the parties have caused this Memorandum to be executed through their authorized representative on the day and year first above written.

For and on behalf of

Department of Women and Child Development, Government of Maharashtra Riddhi Management Services Pvt. Ltd. (Riddhi)





(AUTHORISED SIGNATORY)

(AUTHORISED SIGNATORY)

Name: Shri Sanjay Kumar

Name:

Designation: Principal Secretary

Designation: